

Troubleshooting guide to open links in iPad

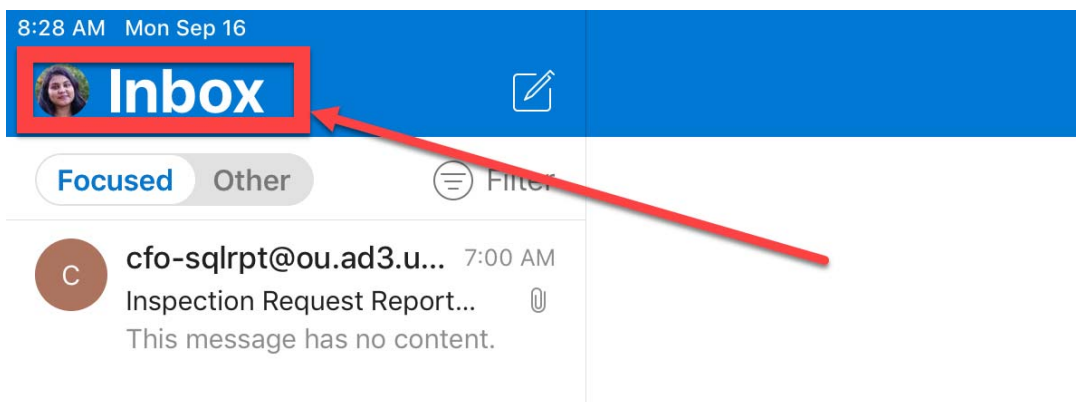
Troubleshooting steps to open spitfire links from your iPad Microsoft outlook app

Suggested apps for Inspectors to download from app store

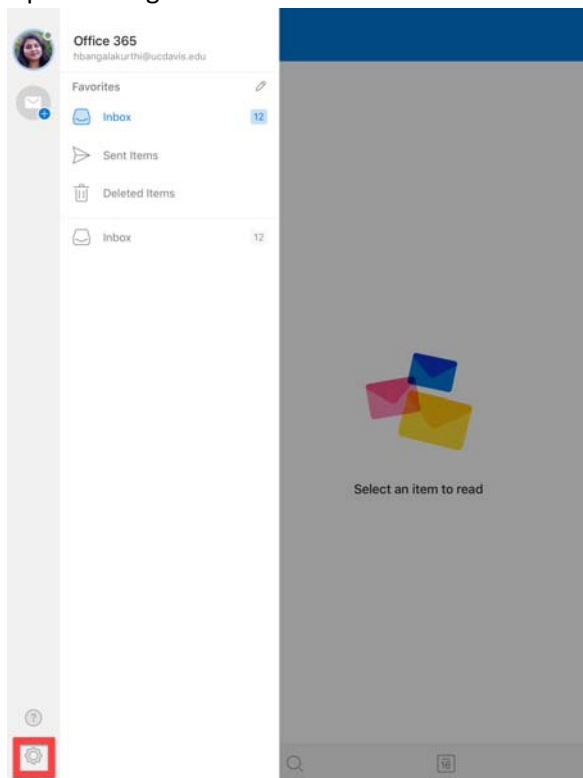
1. Microsoft outlook app
2. Google chrome

If you have trouble opening the Spitfire document from your iPad Microsoft outlook email check your default to 'Open links with' is Google chrome.

1. Open your Microsoft outlook app and click on your inbox.



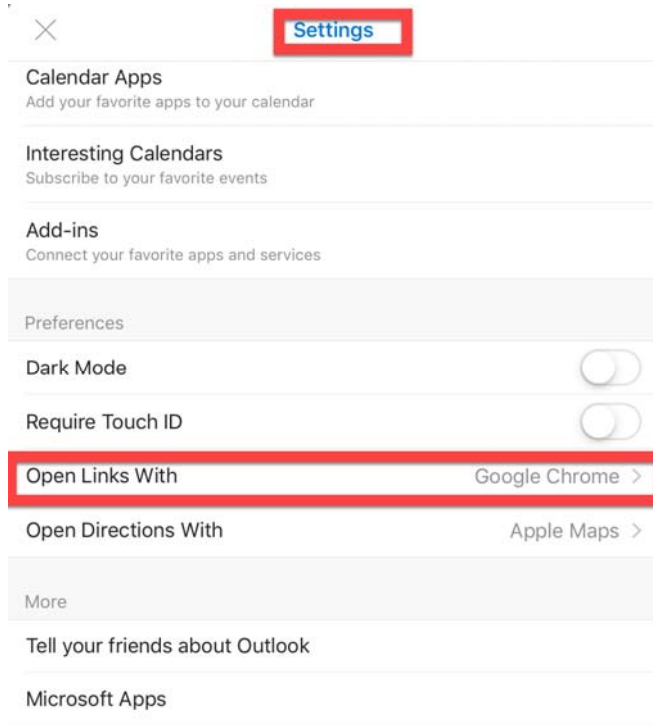
2. Open setting on the bottom left hand corner



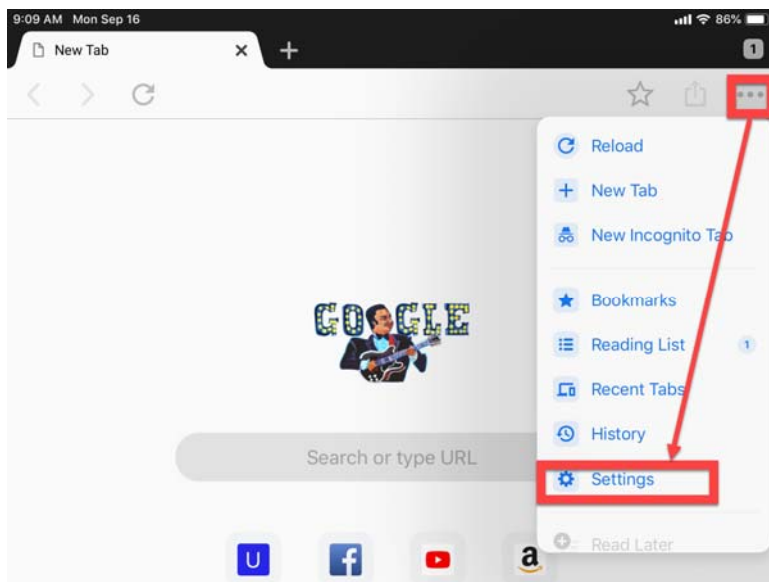
Troubleshooting steps to open links

Q&A: cpmahelp@ucdavis.edu

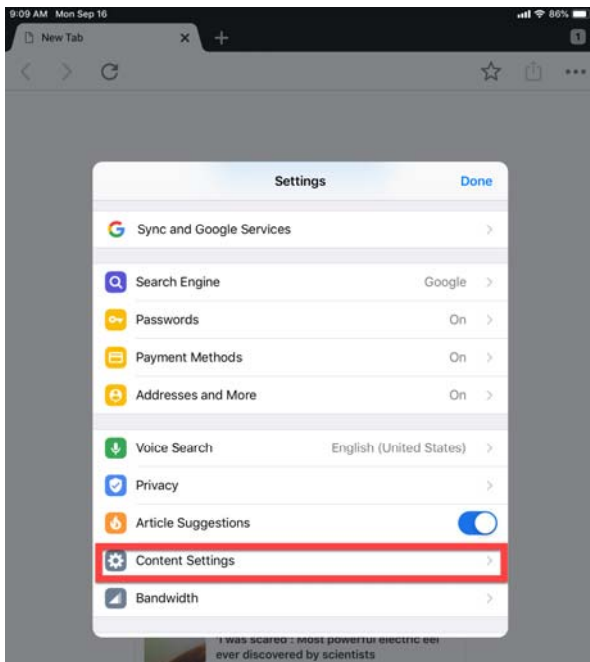
3. Select 'Open links with' option and select Google Chrome and close the Microsoft outlook app.



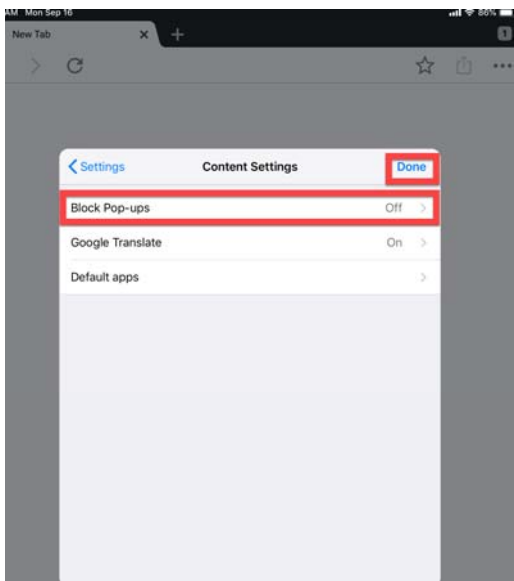
4. Now open Google chrome app and then go to the settings in the top right hand corner



5. Click on the Content settings



6. Turn off 'Block Pop-Ups' and click 'Done'.



These steps will help you to open the sptfire link in Google Chrome.

NOTE: To open links in spitfire you must be logged into spitfire and stay logged in atleast once a day.